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Title of the presentation /Tutorial

Process Improvement in Times of Crisis: Mission Impossible?

Speaker(s)

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Category

- Getting Started Intermediate High Maturity
 Presentation Tutorial

Target Audience

- Senior Management IT Managers
 Project Leaders SEPG Leaders
 Practitioners Others:

Key Words

Process Improvement, crisis,

Abstract (maximum 250 Words)

What was the impact of the economic crisis on the investment in process improvement? Was process improvement promoted as a "weapon" against the crisis to increase organizational effectiveness, i.e. to achieve more with less? Or was process improvement put at the bottom of the list of executives' priorities? Our bottom line is survival. This contribution will present the results of a cross-industry survey within Europe to assess the situation and illustrate it with real stories.

CV (200 words)

Christophe Debou is a SEI Certified Instructor for CMMI for Development and CMMI for Services V1.2.

He has over 20 years of experience in the IT world.

From 1990 to 1997, he worked for Alcatel in different technical and managerial positions.

Among other things, he was managing Alcatel corporate-wide initiative for Software Process Improvement.

From 1997 to 2001 he was manager at Q-Labs, a consulting company in software engineering.

From 2001 to 2006, Debou was Vice-president of ComArch SA.

Currently Debou is Director for the Central and Eastern Europe

Photo

Market at KUGLER MAAG CIE,
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