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Title of the presentation /Tutorial

PMO: getting projects under control quickly via putting in place minimum set of processes

Speaker(s)

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Category

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| <input type="checkbox"/> Getting Started | <input type="checkbox"/> Intermediate | <input type="checkbox"/> High Maturity |
| <input checked="" type="checkbox"/> Presentation | <input type="checkbox"/> Tutorial | |
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Target Audience

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| <input type="checkbox"/> Senior Management | <input type="checkbox"/> IT Managers |
| <input checked="" type="checkbox"/> Project Leaders | <input checked="" type="checkbox"/> SEPG Leaders |
| <input checked="" type="checkbox"/> Practitioners | <input type="checkbox"/> Others: |
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Key Words

Project portfolio management, process improvement, PMO.

Abstract (maximum 250 Words)

The purpose of this paper is to share experience of creating and putting in place processes those led to successful delivery of projects in portfolio.

When being in charge of multiple projects in portfolio (regardless of the actual title – PMO Manager, Program Manager or Project Manager) one needs to get projects under control quickly. The level of difficulty of that process could vary depending on multiple variables and constraints: maturity of existing processes, willingness of project leader and team members to provide required level of visibility, existing historical data, willingness of project leader to accept weaknesses and work in “2-in a box” mode, level of teamwork, commitment of project leader and team members to project objective, age factor, cultural factors, the level of authority (actual power) PMO manager possesses to overcome obstacles, etc.. The situation becomes much more challenging when listed variables appear in worst scenario on one hand and the duration of the projects are short while priorities high on the other hand. This means there is no time to come up with “classic” process improvement initiative in short-term period.

However, there is a minimum set of processes that PMO Manager should implement incrementally in current projects to get visibility and predictability on one hand and to use gathered data as “wake-up call” for project leader and team members on the other hand. Those processes need to be designed in a way not to meet any resistance at immediate implementation in current projects.

CV (200 words)

Mr. Hrayr Ter-Nikoghosyan has started his career in Y2000 at HPL Inc, where he worked as software engineer for 3 years. After that he has joined Enterprise Incubator Foundation (EIF) as IT Project Manager and assessed processes of 9 software companies. During his career at EIF Hrayr has successfully completed “Intermediate concepts of CMMI” course of SEI of CMU. In 2006 Hrayr has joined Virage Logic Corp, Armenia branch as Program Manager. Hrayr has been managing programs with engineering teams located in US, India and Armenia. Mr. Ter-Nikoghosyan has started his collaboration with ESI Center Bulgaria in 2007 as SPI consultant. In the same year Hrayr has been authorized by ESI, Spain as IT Mark Appraiser and has led IT Mark Appraisals of SW companies with follow-up consulting on software process improvement. In January 2010 Hrayr joined National Instruments, Armenia as Project Manager.

Mr. Ter-Nikoghosyan is a member of Project Management Institute (PMI) since Y2007 and in Y2009 has been certified as Project Management Professional (PMP) by PMI.

Hrayr holds 2 master’s degrees from Yerevan State University: first degree on computer science in 1996 and the second degree on economics with major in management in 1998.

Photo

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